

Training Catalogue 2024



PMCI

الاستشاريون الإداريون المهنيون الدولية ذ.م.م
Professional Management Consultants Int'l LLC

APPROVED



Management Courses

*Stay Safe.
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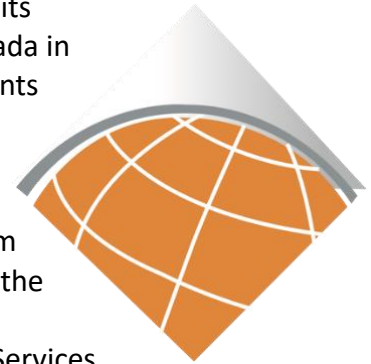
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Company Overview

- PMCI is a leading consulting firm established back in 2005 through its regional office in Abu Dhabi & branches in Dubai and Ontario, Canada in response to the increasing need for qualified professional consultants in the Middle East and North America.
- Its aim is to introduce and help in implementing the highest standards of management systems & practices.
- We offer high quality, reliable, and flexible solutions, with minimum burden to your personnel, which will achieve better relations with the international market, so as the public sector.
- We are dedicated to providing high quality Training & Consulting Services that not only to meet but also exceed our clients' expectations with every completed project.



Licenses & Certifications

- [ACTVET Training License](#)
- [ISO 9001 Certification](#)
- [Trade License](#)
- [VAT Certificate](#)

Our Vision

- To be the leaders in the consultancy Business in the Gulf States, Middle East Region and North America.



Our Mission

- To provide effective, competitive and practical business solutions to the organizations to optimize their operational efficiency and improve their management skills and practices in order to maximize return on investment and ultimately achieve the desired objectives.

Our Values

- Ethics
- Innovation
- Transparency
- Excellence
- Customer Partnership



Terms & Conditions

Registration

Delegates can register for courses either by visiting our website and completing the details in contact us (<https://www.pmciaae.com/contact>) or by sending an email to: info@pmciaae.com and including your Full Name, mobile number, email, course ID, and the selected date. We will be in touch with you to complete the registration process.

Payment

Payment for public courses must be made 1 week prior to commencement of the training. Payments can be made via Bank transfer.

Bank Details

Beneficiary:	Professional Management Consultants International LLC
Bank:	Abu Dhabi Islamic bank
IBAN #:	AE430500000000010976205
Account #:	10976205

For in-house training, please contact us to provide you with the best competitive quote based on your requirement.

2024 Annual Training Plan

2024	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue			
JAN	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31									
FEB				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29								
MAR				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
APR	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30										
MAY		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31								
JUN					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30						
JUL	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31									
AUG			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31							
SEP						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30					
OCT	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31									
NOV				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30							
DEC						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				

AW	Awareness
IM	Implementation

IA	Internal Auditor
LA	Lead Auditor

UAE Holidays*

No training during the Month of Ramadan*

* Dates Approx.

2024 Monthly Training Plan

No.	Course Number	Course Title	Repeat	Start Date	End Date
January					
1	IM31	Certified Risk Manager (ISO 31000:2018) Implementation	R	2024-01-08	2024-01-10
2	IM22	Business Continuity Specialist		2024-01-15	2024-01-17
3	IMEX	Certified Excellence Specialist	R	2024-01-22	2024-01-24
4	IA09	Quality Management System (ISO 9001:2015) Internal Auditor		2024-01-29	2024-01-31
February					
5	IA27	Information Security Management System (ISO 27001:2013) Internal Auditor		2024-02-05	2024-02-07
6	IA31	Risk Management Guideline (ISO 31000:2018) Internal Auditor		2024-02-12	2024-02-14
7	LA22	Business Continuity Management System (ISO 22301:2019) Lead Auditor		2024-02-19	2024-02-23
8	LA09	Quality Management System (ISO 9001:2015) Lead Auditor	R	2024-02-26	2024-03-01
April					
9	LA09	Quality Management System (ISO 9001:2015) Lead Auditor		2024-04-22	2024-04-26
10	AW22	Business Continuity Management System (ISO 22301:2019) Awareness		2024-04-29	2024-04-29
May					
11	IA22	Business Continuity Management System (ISO 22301:2019) Internal Auditor		2024-05-06	2024-05-08
12	LA27	Information Security Management System (ISO 27001:2013) Lead Auditor	R	2024-05-13	2024-05-17
13	IA45	Occupational Health and Safety Management System (ISO 45001:2018) Internal Auditor		2024-05-20	2024-05-22
June					
14	AW14	Environmental Management System (ISO 14001:2015) Awareness		2024-06-03	2024-06-03
15	IA14	Environmental Management System (ISO 14001:2015) Internal Auditor		2024-06-10	2024-06-12
16	LA14	Environmental Management System (ISO 14001:2015) Lead Auditor		2024-06-24	2024-06-28

No.	Course Number	Course Title	Repeat	Start Date	End Date
July					
17	AW20	IT Service Management System (ISO 20000-1:2018) Awareness		2024-07-01	2024-07-01
18	IM31	Certified Risk Manager (ISO 31000:2018) Implementation	R	2024-07-15	2024-07-17
19	AW31	Risk Management Guideline (ISO 31000:2018) Awareness		2024-07-22	2024-07-22
20	AW22	Business Continuity Management System (ISO 22301:2019) Awareness	R	2024-07-29	2024-07-29
August					
21	IM22	Business Continuity Specialist	R	2024-08-06	2024-08-08
22	AW45	Occupational Health & Safety Management System (ISO 45001:2018) Awareness		2024-08-12	2024-08-12
23	IM31	Certified Risk Manager (ISO 31000:2018) Implementation	R	2024-08-26	2024-08-28
September					
24	IMEX	Certified Excellence Specialist	R	2024-09-02	2024-09-04
25	IM22	Business Continuity Specialist	R	2024-09-09	2024-09-11
26	LA45	Occupational Health & Safety Management System (ISO 45001:2018) Lead Auditor		2024-09-19	2024-09-23
27	LA09	Quality Management System (ISO 9001:2015) Lead Auditor	R	2024-09-23	2024-09-27
October					
28	IA20	IT Service Management System (ISO 20000-1:2018) Internal Auditor		2024-10-08	2024-10-10
29	AW27	Information Security Management System (ISO 27001:2013) Awareness		2024-10-16	2024-10-16
30	AW50	Energy management Systems (ISO 50001:2018) Awareness		2024-10-22	2024-10-22
31	IA27	Information Security Management System (ISO 27001:2013) Internal Auditor	R	2024-10-28	2024-10-30
November					
32	IA55	Asset Management Systems (ISO 55001:2014) Internal Auditor		2024-11-05	2024-11-07
33	LA27	Information Security Management System (ISO 27001:2013) Lead Auditor	R	2024-11-11	2024-11-15

No.	Course Number	Course Title	Repeat	Start Date	End Date
34	LA20	IT Service Management System (ISO 20000-1:2018) Lead Auditor		2024-11-25	2024-11-29
December					
35	IA09	Quality Management System (ISO 9001:2015) Internal Auditor	R	2024-12-11	2024-12-13
36	LA09	Quality Management System (ISO 9001:2015) Lead Auditor	R	2024-12-16	2024-12-20
37	AW22	Business Continuity Management System (ISO 22301:2019) Awareness	R	2024-12-23	2024-12-23

Course Title:	Asset Management Systems (ISO 55001:2014) Awareness		Course ID:	AW55	
Management System:	Asset Management Systems		Standard:	ISO 55001:2014	
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions		Venue:	Physical / Virtual	
Participants:	<ul style="list-style-type: none"> Those who wish to implement Asset Management Systems based on (ISO 55001:2014) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Asset Management Systems. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Asset Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Asset Management System and the benefits of AMS System based on ISO 55001:2014. 				
Content:	<ul style="list-style-type: none"> Introduction to AMS and ISO standards ISO 55001:2014 requirements Documenting Requirements of the AMS Implementing Requirements of the AMS Registration/certification process 				

Course Title:	Asset Management Systems (ISO 55001:2014) Internal Auditor			Course ID:	IA55
Management System:	Asset Management Systems			Standard:	ISO 55001:2014
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Asset Management Systems (ISO 55001:2014). • Staff responsible for conducting internal audits of the Asset Management Systems. • Those who want to monitor the Asset Management Systems performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the asset management systems structure and requirements of ISO 55001 equivalent or similar asset management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on asset management systems. Case studies and participatory activities are based on the ISO 55001:2014 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 55001 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Asset Management Systems (ISO 55001:2014) Implementation			Course ID:	IM55
Management System:	Asset Management Systems			Standard:	ISO 55001:2014
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Asset Management Systems (ISO 55001:2014). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the asset management systems structure and requirements of ISO 55001 equivalent or similar asset management systems standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 55001:2014 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 55001:2014 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Asset Management Systems (ISO 55001:2014) Lead Auditor			Course ID:	LA55
Management System:	Asset Management Systems			Standard:	ISO 55001:2014
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Asset Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the asset management systems structure and requirements of ISO 55001 equivalent or similar asset management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Asset Management Systems (ISO 55001:2014) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Asset Management Systems (ISO 55001:2014) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Business Continuity Management System (ISO 22301:2019) Awareness			Course ID:	AW22
Management System:	Business Continuity Management System			Standard:	ISO 22301:2019
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Business Continuity Management System based on (ISO 22301:2019) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Business Continuity Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Business Continuity Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Business Continuity Management System and the benefits of a BCM System based on ISO 22301:2018 and NCEMA 7000-2015. 				
Content:	<ul style="list-style-type: none"> BCM definition, policies, clauses Breakdown of ISO 22301 & NCEMA 7000 Benefits to the employees and organization Role of PMCi as a consultant Employee requirements Certification process 				

Course Title:	Business Continuity Management System (ISO 22301:2019) Internal Auditor			Course ID:	IA22
Management System:	Business Continuity Management System			Standard:	ISO 22301:2019
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Business Continuity Management System (ISO 22301:2019). • Staff responsible for conducting internal audits of the Business Continuity Management System. • Those who want to monitor the Business Continuity Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the BCMS structure and requirements of ISO 22301, equivalent or similar BCM system standards (e.g. NCEMA 7000). 				
Objectives:	<ul style="list-style-type: none"> • This day course has been developed to provide participants with the knowledge to begin performing internal audits on business continuity management systems. Case studies and participatory activities are based on the ISO 22301 & NCEMA 7000. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 22301 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Business Continuity Specialist			Course ID:	IM22
Management System:	Business Continuity Management System			Standard:	ISO 22301:2019
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 2,200	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of a Business Continuity Management System (ISO 22301:2019) and/or NCEMA 7000:2021. 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the BCMS structure and requirements of ISO 22301, equivalent or similar BCM system standards (e.g. NCEMA 7000). 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 22301:2019 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 22301:2019 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Business Continuity Management System (ISO 22301:2019) Lead Auditor			Course ID:	LA22
Management System:	Business Continuity Management System			Standard:	ISO 22301:2019
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Business Continuity Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the BCMS structure and requirements of ISO 22301, equivalent or similar BCM system standards (e.g. NCEMA 7000). 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Business Continuity Management System (ISO 22301:2019) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Business Continuity Management System (ISO 22301:2019) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Certified Excellence Specialist			Course ID:	IMEX
Management System:	Certified Excellence Specialist			Standard:	EFQM
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 2,200	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone Professionals seeking to elevate their careers by embracing excellence, leaders committed to fostering organizational excellence, and individuals passionate about driving continuous improvement are ideal candidates for this program. Whether you are aiming to refine your skills, lead organizational change, or contribute to a culture of excellence, this course is tailored to meet your aspirations. Join a community of like-minded individuals dedicated to unlocking the secrets of internationally acclaimed excellence models and taking their professional journeys to new heights. 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with Excellence models such as EFQM or similar Excellence awards 				
Objectives:	<ul style="list-style-type: none"> The primary aim of this course is to equip participants with a comprehensive understanding of the Excellence processes, aligning with the criteria set forth by EFQM. 				
Content:	<ul style="list-style-type: none"> Understanding International Excellence Models Implementing Best Practices in Your Organization Achieving Continuous Improvement Measuring and Assessing Excellence Strategies for Sustaining Excellence 				

Course Title:	Energy management Systems (ISO 50001:2018) Awareness		Course ID:	AW50	
Management System:	Energy management Systems			Standard:	ISO 50001:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Energy management Systems based on (ISO 50001:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Energy management Systems. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Energy management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Energy management Systems and the benefits of EMS based on ISO 50001:2018. 				
Content:	<ul style="list-style-type: none"> Introduction to EMS and ISO standards ISO 50001:2018 requirements Documenting Requirements of the EMS Implementing Requirements of the EMS Registration/certification process 				

Course Title:	Energy Management Systems (ISO 50001:2018) Internal Auditor			Course ID:	IA50
Management System:	Energy Management Systems			Standard:	ISO 50001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Energy management Systems (ISO 50001:2018). • Staff responsible for conducting internal audits of the Energy management Systems. • Those who want to monitor the Energy management Systems performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the energy management systems structure and requirements of ISO 50001 equivalent or similar energy management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on energy management systems. Case studies and participatory activities are based on the 45001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 50001 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up • 				

Course Title:	Energy management Systems (ISO 50001:2018) Implementation			Course ID:	IM50
Management System:	Energy management Systems			Standard:	ISO 50001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Energy management Systems (ISO 50001:2018). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the energy management systems structure and requirements of ISO 50001 equivalent or similar energy management systems standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 50001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 50001:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Energy management Systems (ISO 50001:2018) Lead Auditor			Course ID:	LA50
Management System:	Energy management Systems			Standard:	ISO 50001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Energy management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the energy management systems structure and requirements of ISO 50001 equivalent or similar energy management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Energy management Systems (ISO 50001:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Energy management Systems (ISO 50001:2018) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Environmental Management System (ISO 14001:2015) Awareness			Course ID:	AW14
Management System:	Environmental Management System			Standard:	ISO 14001:2015
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Environmental Management System based on (ISO 14001:2015) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Environmental Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Environmental Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Environmental Management System and the benefits of an Environmental Management System based on ISO 14001:2015. 				
Content:	<ul style="list-style-type: none"> Introduction to Environment and ISO standards ISO 14001:2015 requirements Documenting Requirements of the EMS Implementing Requirements of the EMS Registration/certification process 				

Course Title:	Environmental Management System (ISO 14001:2015) Internal Auditor			Course ID:	IA14
Management System:	Environmental Management System			Standard:	ISO 14001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Environmental Management System (ISO 14001:2015). • Staff responsible for conducting internal audits of the Environmental Management System. • Those who want to monitor the Environmental Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the EMS structure and requirements of ISO 14001:2015, equivalent or similar environmental system standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on environmental management systems. Case studies and participatory activities are based on the ISO 14001:2015 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 14001 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Environmental Management System (ISO 14001:2015) Implementation			Course ID:	IM14
Management System:	Environmental Management System			Standard:	ISO 14001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Environmental Management System (ISO 14001:2015). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the EMS structure and requirements of ISO 14001:2015, equivalent or similar environmental system standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 14001:2015 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 14001:2015 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Environmental Management System (ISO 14001:2015) Lead Auditor			Course ID:	LA14
Management System:	Environmental Management System			Standard:	ISO 14001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Environmental Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the EMS structure and requirements of ISO 14001:2015, equivalent or similar environmental system standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Environmental Management System (ISO 14001:2015) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Environmental Management System (ISO 14001:2015) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Facility Management System (ISO 41001:2018) Awareness			Course ID:	AW41
Management System:	Facility Management System			Standard:	ISO 41001:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Facility Management System based on (ISO 41001:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Facility Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Facility Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Facility Management System and the benefits of the Facility Management System based on ISO 41001:2018 				
Content:	<ul style="list-style-type: none"> Introduction to FM and ISO standards ISO 41001:2018 requirements Documenting Requirements of the Facility Management System Implementing Requirements of the Facility Management System Registration/certification process 				

Course Title:	Facility Management System (ISO 41001:2018) Internal Auditor			Course ID:	IA41
Management System:	Facility Management System			Standard:	ISO 41001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Facility Management System (ISO 41001:2018). • Staff responsible for conducting internal audits of the Facility Management System. • Those who want to monitor the Facility Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the Facility management structure and requirements of ISO 41001, equivalent or similar FMS standards. 				
Objectives:	<ul style="list-style-type: none"> • Knowledge to implement the procedures and forms based on the ISO 41001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • ISO 41001:2018 requirements • Documentation Hierarchy • Documentation levels • Roles and Responsibilities • Control of documents and records 				

Course Title:	Facility Management System (ISO 41001:2018) Implementation			Course ID:	IM41
Management System:	Facility Management System			Standard:	ISO 41001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of a Facility Management System (ISO 41001:2018). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the Facility management structure and requirements of ISO 41001, equivalent or similar FMS standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 41001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 41001:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Facility Management System (ISO 41001:2018) Lead Auditor			Course ID:	LA41
Management System:	Facility Management System			Standard:	ISO 41001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Facility Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the Facility management structure and requirements of ISO 41001, equivalent or similar FMS standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Facility Management System (ISO 41001:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Facility Management System (ISO 41001:2018) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Information Security Management System (ISO 27001:2022) Awareness			Course ID:	AW27
Management System:	Information Security Management System			Standard:	ISO 27001:2013
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Information Security Management System based on (ISO 27001:2013) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Information Security Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Information Security Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of ISMS Management System and the benefits of an ISMS Management System based on ISO 27001:2013. 				
Content:	<ul style="list-style-type: none"> Introduction to ISMS and ISO standards ISO 27001:2013 requirements Documenting Requirements of the ISMS Implementing Requirements of the ISMS Registration/certification process 				

Course Title:	Information Security Management System (ISO 27001:2022) Internal Auditor			Course ID:	IA27
Management System:	Information Security Management System			Standard:	ISO 27001:2013
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Information Security Management System (ISO 27001:2013). • Staff responsible for conducting internal audits of the Information Security Management System. • Those who want to monitor the Information Security Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the ISMS structure and requirements of ISO 27001, equivalent or similar ISMS standards (e.g. NESA/UAE IA). 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on information security management systems. Case studies and participatory activities are based on the ISO 27001:2013 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 27001 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Information Security Management System (ISO 27001:2022) Implementation			Course ID:	IM27
Management System:	Information Security Management System			Standard:	ISO 27001:2013
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Information Security Management System (ISO 27001:2013). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the ISMS structure and requirements of ISO 27001, equivalent or similar ISMS standards (e.g. NESA/UAE IA). 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 27001:2013 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 27001:2013 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Information Security Management System (ISO 27001:2022) Lead Auditor			Course ID:	LA27
Management System:	Information Security Management System			Standard:	ISO 27001:2013
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> Information Security Management professionals interested in conducting first-party, second party, and/or third-party audits Management Representatives Business Units Heads Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the ISMS structure and requirements of ISO 27001, equivalent or similar ISMS standards (e.g. NES/IA). 				
Objectives:	<ul style="list-style-type: none"> The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Information Security Management System (ISO 27001:2013) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> Introduction to Information Security Management System (ISO 27001:2013) Audit Planning an audit The role of the checklists Organizing an opening meeting Performing an audit Organizing a closing meeting Recording non-conformities Auditing reports Evaluating corrective action Continuing assessment 				

Course Title:	Innovation Management Systems (ISO 56000:2020) Awareness			Course ID:	AW56
Management System:	Innovation Management Systems			Standard:	ISO 56000:2020
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Innovation Management Systems based on (ISO 56000:2020) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Innovation Management Systems. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Innovation Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Innovation Management Systems and the benefits of Innovation Management Systems based on ISO 56000:2020. 				
Content:	<ul style="list-style-type: none"> Introduction to Innovation Management Systems and ISO standards ISO 56000:2020 requirements Documenting Requirements of the Innovation Management Systems Implementing Requirements of the Innovation Management Systems Registration/certification process 				

Course Title:	Innovation Management Systems (ISO 56000:2020) Internal Auditor			Course ID:	IA56
Management System:	Innovation Management Systems			Standard:	ISO 56000:2020
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Innovation Management Systems (ISO 56000:2020). • Staff responsible for conducting internal audits of the Innovation Management Systems. • Those who want to monitor the Innovation Management Systems performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the innovation management systems structure and requirements of ISO 56000 equivalent or similar innovation management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on innovation management systems. Case studies and participatory activities are based on the ISO 56000:2020 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 56000 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Innovation Management Systems (ISO 56000:2020) Implementation			Course ID:	IM56
Management System:	Innovation Management Systems			Standard:	ISO 56000:2020
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Innovation Management Systems (ISO 56000:2020). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the innovation management systems structure and requirements of ISO 56000 equivalent or similar innovation management systems standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 56000:2020 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 56000:2020 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Innovation Management Systems (ISO 56000:2020) Lead Auditor			Course ID:	LA56
Management System:	Innovation Management Systems			Standard:	ISO 56000:2020
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Innovation Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the innovation management systems structure and requirements of ISO 56000 equivalent or similar innovation management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Innovation Management System. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Innovation Management Systems Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Integrated Management Systems (PAS 99:2012) Awareness			Course ID:	AW99
Management System:	Integrated Management Systems			Standard:	PAS 99:2012
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Integrated Management Systems based on (PAS 99:2012) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Integrated Management Systems. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Integrated Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Integrated Management Systems and the benefits of IMS based on PAS 99:2012. 				
Content:	<ul style="list-style-type: none"> Introduction to IMS and ISO standards PAS 99:2012 requirements Documenting Requirements of the IMS Implementing Requirements of the IMS Registration/certification process 				

Course Title:	Integrated Management Systems (PAS 99:2012) Internal Auditor			Course ID:	IA99
Management System:	Integrated Management Systems			Standard:	PAS 99:2012
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Integrated Management Systems (PAS 99:2012). • Staff responsible for conducting internal audits of the Integrated Management Systems. • Those who want to monitor the Integrated Management Systems performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the integrated management system structure and requirements of PAS 99, equivalent or similar integrated management system standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on integrated management systems. Case studies and participatory activities are based on the PAS 99:2012 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • PAS 99 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Integrated Management Systems (PAS 99:2012) Implementation			Course ID:	IM99
Management System:	Integrated Management Systems			Standard:	PAS 99:2012
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Integrated Management Systems (PAS 99:2012). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the integrated management system structure and requirements of PAS 99, equivalent or similar integrated management system standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the PAS 99:2012 management system standard. 				
Content:	<ul style="list-style-type: none"> PAS 99:2012 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Integrated Management Systems (PAS 99:2012) Lead Auditor			Course ID:	LA99
Management System:	Integrated Management Systems			Standard:	PAS 99:2012
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Integrated Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the integrated management system structure and requirements of PAS 99, equivalent or similar integrated management system standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Integrated Management Systems (PAS 99:2012) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Integrated Management Systems (PAS 99:2012) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	IT Service Management System (ISO 20000-1:2018) Awareness			Course ID:	AW20
Management System:	IT Service Management System			Standard:	ISO 20000-1:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement IT Service Management System based on (ISO 20000-1:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the IT Service Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to IT Service Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Information Technology Service Management System and the benefits of an ITSMS based on ISO 20000-1:2018. 				
Content:	<ul style="list-style-type: none"> Introduction to ITSMS and ISO standards ISO 20000-1 requirements Documenting Requirements of the ITSMS Implementing Requirements of the ITSMS Registration/certification process 				

Course Title:	IT Service Management System (ISO 20000-1:2018) Internal Auditor			Course ID:	IA20
Management System:	IT Service Management System			Standard:	ISO 20000-1:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the IT Service Management System (ISO 20000-1:2018). • Staff responsible for conducting internal audits of the IT Service Management System. • Those who want to monitor the IT Service Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the ITSMS structure and requirements of ISO 20000-1:2018, equivalent or similar ITSM system standards (e.g. ITIL). 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on IT service management systems. Case studies and participatory activities are based on the ISO 20000-1:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 20000-1 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	IT Service Management System (ISO 20000-1:2018) Implementation			Course ID:	IM20
Management System:	IT Service Management System			Standard:	ISO 20000-1:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an IT Service Management System (ISO 20000-1:2018). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the ITSMS structure and requirements of ISO 20000-1:2018, equivalent or similar ITSM system standards (e.g. ITIL). 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 20000-1:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 20000-1:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	IT Service Management System (ISO 20000-1:2018) Lead Auditor			Course ID:	LA20
Management System:	IT Service Management System			Standard:	ISO 20000-1:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> IT Service Management professionals interested in conducting first-party, second party, and/or third-party audits Management Representatives Business Units Heads Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the ITSMS structure and requirements of ISO 20000-1:2018, equivalent or similar ITSM system standards (e.g. ITIL). 				
Objectives:	<ul style="list-style-type: none"> The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your IT Service Management System (ISO 20000-1:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> Introduction to IT Service Management System (ISO 20000-1:2018) Audit Planning an audit The role of the checklists Organizing an opening meeting Performing an audit Organizing a closing meeting Recording non-conformities Auditing reports Evaluating corrective action Continuing assessment 				

Course Title:	Knowledge Management Systems (ISO 30401:2018) Awareness			Course ID:	AW30
Management System:	Knowledge Management Systems			Standard:	ISO 30401:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Knowledge Management Systems based on (ISO 30401:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Knowledge Management Systems. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Knowledge Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of KMS Management System and the benefits of the Knowledge Management Systems (ISO 30401:2018) 				
Content:	<ul style="list-style-type: none"> Introduction to KMS and ISO standards ISO 30401:2018 requirements Documenting Requirements of the KMS Implementing Requirements of the KMS Registration/certification process 				

Course Title:	Knowledge Management Systems (ISO 30401:2018) Internal Auditor			Course ID:	IA30
Management System:	Knowledge Management Systems			Standard:	ISO 30401:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Knowledge Management Systems (ISO 30401:2018). • Staff responsible for conducting internal audits of the Knowledge Management Systems. • Those who want to monitor the Knowledge Management Systems performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the KMS structure and requirements of ISO 30401, equivalent or similar Knowledge Management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on knowledge management systems. Case studies and participatory activities are based on the ISO 30401:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 30401 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Knowledge Management Systems (ISO 30401:2018) Implementation			Course ID:	IM30
Management System:	Knowledge Management Systems			Standard:	ISO 30401:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of a Knowledge Management Systems (ISO 30401:2018). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the KMS structure and requirements of ISO 30401, equivalent or similar Knowledge Management systems standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 30401:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 30401:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Knowledge Management Systems (ISO 30401:2018) Lead Auditor			Course ID:	LA30
Management System:	Knowledge Management Systems			Standard:	ISO 30401:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Knowledge Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the KMS structure and requirements of ISO 30401, equivalent or similar Knowledge Management systems standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Knowledge Management Systems (ISO 30401:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Knowledge Management Systems (ISO 30401:2018) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

Course Title:	Occupational Health & Safety Management System (ISO 45001:2018) Awareness			Course ID:	AW45
Management System:	Occupational Health & Safety Management System			Standard:	ISO 45001:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Occupational Health & Safety based on (ISO 45001:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Occupational Health & Safety. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Occupational Health & Safety. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Occupational Health & Safety Management System and the benefits of OH&S System based on ISO 45001:2018. 				
Content:	<ul style="list-style-type: none"> Introduction to OH&S and ISO standards ISO 45001:2018 requirements Documenting Requirements of the OH&SMS Implementing Requirements of the OH&SMS Registration/certification process 				

Course Title:	Occupational Health & Safety Management System (ISO 45001:2018) Lead Auditor			Course ID:	LA45
Management System:	Occupational Health & Safety Management System			Standard:	ISO 45001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> Occupational Health & Safety professionals interested in conducting first-party, second party, and/or third-party audits Management Representatives Business Units Heads Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the OH&S structure and requirements of ISO 45001 equivalent or similar health & safety standards. 				
Objectives:	<ul style="list-style-type: none"> The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Occupational Health & Safety (ISO 45001:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> Introduction to Occupational Health & Safety (ISO 45001:2018) Audit Planning an audit The role of the checklists Organizing an opening meeting Performing an audit Organizing a closing meeting Recording non-conformities Auditing reports Evaluating corrective action Continuing assessment 				

Course Title:	Occupational Health and Safety Management System (ISO 45001:2018) Internal Auditor			Course ID:	IA45
Management System:	Occupational Health and Safety Management System			Standard:	ISO 45001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Occupational Health & Safety (ISO 45001:2018) . • Staff responsible for conducting internal audits of the Occupational Health & Safety. • Those who want to monitor the Occupational Health & Safety performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the OH&S structure and requirements of ISO 45001 equivalent or similar health & safety standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on occupational health and safety management systems. Case studies and participatory activities are based on the 45001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 45001 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Occupational Health and Safety Management System (ISO 45001:2018) Implementation			Course ID:	IM45
Management System:	Occupational Health and Safety Management System			Standard:	ISO 45001:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of an Occupational Health & Safety (ISO 45001:2018) . 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the OH&S structure and requirements of ISO 45001 equivalent or similar health & safety standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 45001:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 45001:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Quality Management System (ISO 9001:2015) Awareness			Course ID:	AW09
Management System:	Quality Management System			Standard:	ISO 9001:2015
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Quality Management System based on (ISO 9001:2015) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Quality Management System. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Quality Management. 				
Pre-Requisites:	<ul style="list-style-type: none"> None 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Quality Management System and the benefits of a Quality Management System based on ISO 9001:2015. 				
Content:	<ul style="list-style-type: none"> Introduction to Quality and ISO standards The eight Quality Management Principles ISO 9001:2015 requirements Documenting Requirements of the QMS Implementing Requirements of the QMS Registration/certification process 				

Course Title:	Transition from ISO 9001:2008 to ISO 9001:2015			Course ID:	TR09
Management System:	Quality Management System			Standard:	ISO 9001:2015
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration:	1 days
Investment per Delegate:	AED 1,750	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Quality Management System based on (ISO 9001:2015) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Quality Management System and upgrading the system from ISO 9001:2008 to ISO 9001:2015. 				
Pre-Requisites:	<ul style="list-style-type: none"> Completed ISO 9001:2008 				
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of Quality Management System and the benefits of a Quality Management System based on the upgrade to the new ISO 9001:2015. 				
Content:	<ul style="list-style-type: none"> Introduction to Quality and ISO standards The eight Quality Management Principles ISO 9001:2015 requirements What was changed from the old ISO 9001:2008 to the new ISO 9001:2015 Documenting Requirements of the QMS Implementing Requirements of the QMS 				

Course Title:	Quality Management System (ISO 9001:2015) Internal Auditor			Course ID:	IA09
Management System:	Quality Management System			Standard:	ISO 9001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Quality Management System (ISO 9001:2015). • Staff responsible for conducting internal audits of the Quality Management System. • Those who want to monitor the Quality Management System performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the QMS structure and requirements of ISO 9001:2015, equivalent or similar quality management system standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on quality management systems. Case studies and participatory activities are based on the ISO 9001:2015 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 9000 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Quality Management System (ISO 9001:2015) Implementation			Course ID:	IM09
Management System:	Quality Management System			Standard:	ISO 9001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 1,800	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of a Quality Management System (ISO 9001:2015). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the QMS structure and requirements of ISO 9001:2015, equivalent or similar quality management system standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 9001:2015 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 9001:2015 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Quality Management System (ISO 9001:2015) Lead Auditor			Course ID:	LA09
Management System:	Quality Management System			Standard:	ISO 9001:2015
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> Quality Management professionals interested in conducting first-party, second party, and/or third-party audits Management Representatives Business Units Heads Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the QMS structure and requirements of ISO 9001:2015, equivalent or similar quality management system standards. 				
Objectives:	<ul style="list-style-type: none"> The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Quality Management System (ISO 9001:2015) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> Introduction to Quality Management System (ISO 9001:2015) Audit Planning an audit The role of the checklists Organizing an opening meeting Performing an audit Organizing a closing meeting Recording non-conformities Auditing reports Evaluating corrective action Continuing assessment 				

Course Title:	Risk Management Guideline (ISO 31000:2018) Awareness		Course ID:	AW31
Management System:	Risk Management Guideline		Standard:	ISO 31000:2018
Language:	English and/or Arabic	Certification Body:	PMCi (Activet)	Duration: 1 days
Investment per Delegate:	AED 900	In-house investment:	Call us now	In-house number of delegates: 6 - 20
Methodology:	Lectures, case studies, group exercises and discussions		Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> Those who wish to implement Risk Management Guideline based on (ISO 31000:2018) in their organization. Those who will be required to have the working knowledge essential to motivate the team implementing the Risk Management Guideline. Those who are planning to attend higher level training courses such as internal auditor/documentation & implementation/lead auditor course related to Risk Management Guideline. 			
Pre-Requisites:	<ul style="list-style-type: none"> None 			
Objectives:	<ul style="list-style-type: none"> Comprehensive understanding and awareness of RMS Management System and the benefits of a Risk Management System based on ISO 31000:2018. 			
Content:	<ul style="list-style-type: none"> Introduction to RMS and ISO standards ISO 31000:2018 requirements Documenting Requirements of the RMS Implementing Requirements of the RMS Registration/certification process 			

Course Title:	Risk Management Guideline (ISO 31000:2018) Internal Auditor			Course ID:	IA31
Management System:	Risk Management Guideline			Standard:	ISO 31000:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	2 days
Investment per Delegate:	AED 1,500	In-house investment:	Call us now	In-house number of delegates:	5 - 12
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> • Anyone involved in the auditing, maintaining, or supervising of the Risk Management Guideline (ISO 31000:2018). • Staff responsible for conducting internal audits of the Risk Management Guideline. • Those who want to monitor the Risk Management Guideline performance. 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the RMS structure and requirements of ISO 31000, equivalent or similar RMS standards. 				
Objectives:	<ul style="list-style-type: none"> • This course has been developed to provide participants with the knowledge to begin performing internal audits on risk management systems. Case studies and participatory activities are based on the 31000:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> • Basic concepts and definitions • ISO 31000 & 19011 fundamentals • Auditor selection and characteristics • Performing an internal audit • Reporting the audit • Corrective action and follow-up 				

Course Title:	Certified Risk Manager (ISO 31000:2018) Implementation			Course ID:	IM31
Management System:	Risk Management Guideline			Standard:	ISO 31000:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	3 days
Investment per Delegate:	AED 2,200	In-house investment:	Call us now	In-house number of delegates:	6 - 20
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical / Virtual
Participants:	<ul style="list-style-type: none"> This course is ideal for anyone involved in the planning, implementing, maintaining, or supervising of a Risk Management Guideline (ISO 31000:2018). 				
Pre-Requisites:	<ul style="list-style-type: none"> Familiarity with the RMS structure and requirements of ISO 31000, equivalent or similar RMS standards. 				
Objectives:	<ul style="list-style-type: none"> This course has been developed to provide participants with the knowledge to implement the procedures and forms based on the ISO 31000:2018 management system standard. 				
Content:	<ul style="list-style-type: none"> ISO 30401:2018 requirements Documentation Hierarchy Documentation levels Roles and Responsibilities Control of documents and records 				

Course Title:	Risk Management Guideline (ISO 31000:2018) Lead Auditor			Course ID:	LA31
Management System:	Risk Management Guideline			Standard:	ISO 31000:2018
Language:	English and/or Arabic	Certification Body:	Exemplar Global	Duration:	5 days
Investment per Delegate:	AED 3,000	In-house investment:	Call us now	In-house number of delegates:	4 - 10
Methodology:	Lectures, case studies, group exercises and discussions			Venue:	Physical
Participants:	<ul style="list-style-type: none"> • Risk Management professionals interested in conducting first-party, second party, and/or third-party audits • Management Representatives • Business Units Heads • Consultants 				
Pre-Requisites:	<ul style="list-style-type: none"> • Familiarity with the RMS structure and requirements of ISO 31000, equivalent or similar RMS standards. 				
Objectives:	<ul style="list-style-type: none"> • The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to the success of your Risk Management Guideline (ISO 31000:2018) management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively. Delegates completing the course will be presented with an IRCA independently accredited certificate for lead auditors 				
Content:	<ul style="list-style-type: none"> • Introduction to Risk Management Guideline (ISO 31000:2018) Audit • Planning an audit • The role of the checklists • Organizing an opening meeting • Performing an audit • Organizing a closing meeting • Recording non-conformities • Auditing reports • Evaluating corrective action • Continuing assessment 				

This is the last page of the Catalogue.